

# PAYSTATION SERVER MANAGEMENT

Save time and money by using our Server Management services, allowing you to focus on more important aspects of your business. Our experienced and certified team will maintain and troubleshoot issues for you 24x7.

## FEATURES

### 24x7 Proactive Monitoring

Team of expert engineers keeping an eye on the connectivity and server services round-the-clock from our central Network Operations Centre (NOC)

### Complete Protection

Server optimization and hardening, firewall audit, anti-virus and spam protection, and more as part of initial audit and proactive maintenance

### Qualified Technicians

24x7 access to professional and certified domain experts who fully understand that uptime, security and reliability are of utmost importance

### Maintenance & Audits

Monitoring event logs, scheduled maintenance tasks, patch management, anti-virus management, backup monitoring and more

### Backups and Data Recovery

Complete technical assistance in building backup and recovery plans, configuring and monitoring the same

### Measured SLA's

1 hour response time and a 6 hour resolution time for all technical support incidents

## BENEFITS

### Zero Investment

Sign up with us and with the installation of a small monitoring agent on your server, we are ready to go

### No Break-Fix Mentality

Stop following the old-school tradition of break-fix and focus on the prevention of issues

### Reduced Costs

Gain complete control and reduce your overall operating costs (OPEX) with our flat-fee billing model

### Comprehensive Support

Experience cost savings, standardized operations and simplified IT management using our CMMi and ITIL based approach and processes

### Proactive Insights

We work proactively discovering and fixing problems on your servers before they can negatively affect your business

### Skill Set

Right from Level 1 to Level 3, our industry certified and experienced server administrators are available for support 24x7